

● **Ingen er for små, og ingen er for store**

Hammerum EL A/S er et velrenommeret installationsfirma med ca. 35 medarbejdere og har i mere end 30 år serviceret både små og store kunder i Herning og omegn. Firmaets overordnede målsætning er, at kunderne skal være tilfredse og opleve, at opgaverne bliver løst upåklageligt, og at de selv oplever en god service, hvor aftalerne bliver overholdt.

Hammerum EL A/S løser alle typer opgaver inden for installation og reparation af hvidevarer, el-, tele- og datalinjer samt tyverialarmer for både private kunder, industrivirksomheder, entreprenører, offentlige institutioner og landbrug. Ingen kunde eller opgave er for stor, ingen er for lille.

Firmaet yder også gerne rådgivning, så kunden er sikret den bedste løsning af opgaven, hvadenten kunden skal have renoveret en eksisterende installation eller står foran at skulle bygge nyt.

Installationsfirmaet ser sine medarbejdere som sit vigtigste aktiv og bestræber sig gennem veluddannede medarbejdere på at yde sine kunder den bedst mulige service og opgaveløsning. Derfor bestræber Hammerum EL A/S sig også på at have et internt arbejdsmiljø, der fremmer medarbejdertilfredsheden, fordi det uvilkårligt smitter af på kunderne. Filosofien er, at tilfredse medarbejdere giver tilfredse kunder.

Virksomhedens indre styrke er kommunikation, gensidig respekt, frihed under ansvar for medarbejderne, en flad organisation og fremsynethed, mens den ydre styrke er et godt renommé og en god evne til at fastholde sine kunder ved at yde dem en loyal, fleksibel og god behandling.

Det fælles mål for alle medarbejderne i Hammerum EL A/S er at have et godt forhold til kunder, leverandører, underentreprenører, konsulenter – og ikke mindst hinanden. For at opfylde den målsætning er firmaets grundindstilling, at der er 100 procent åbenhed og tillid i forhold til leverandører og underentreprenører.

Samarbejdspartnerne skal kunne stole på den enkelte medarbejder hos Hammerum EL A/S og opleve medarbejderne som kompetente og fagligt dygtige – og så skal det naturligvis kunne betale sig at samarbejde med Hammerum EL A/S.

Samarbejdspartnerne skal kunne mærke, at hvad der er godt for Hammerum EL A/S er også godt for dem.

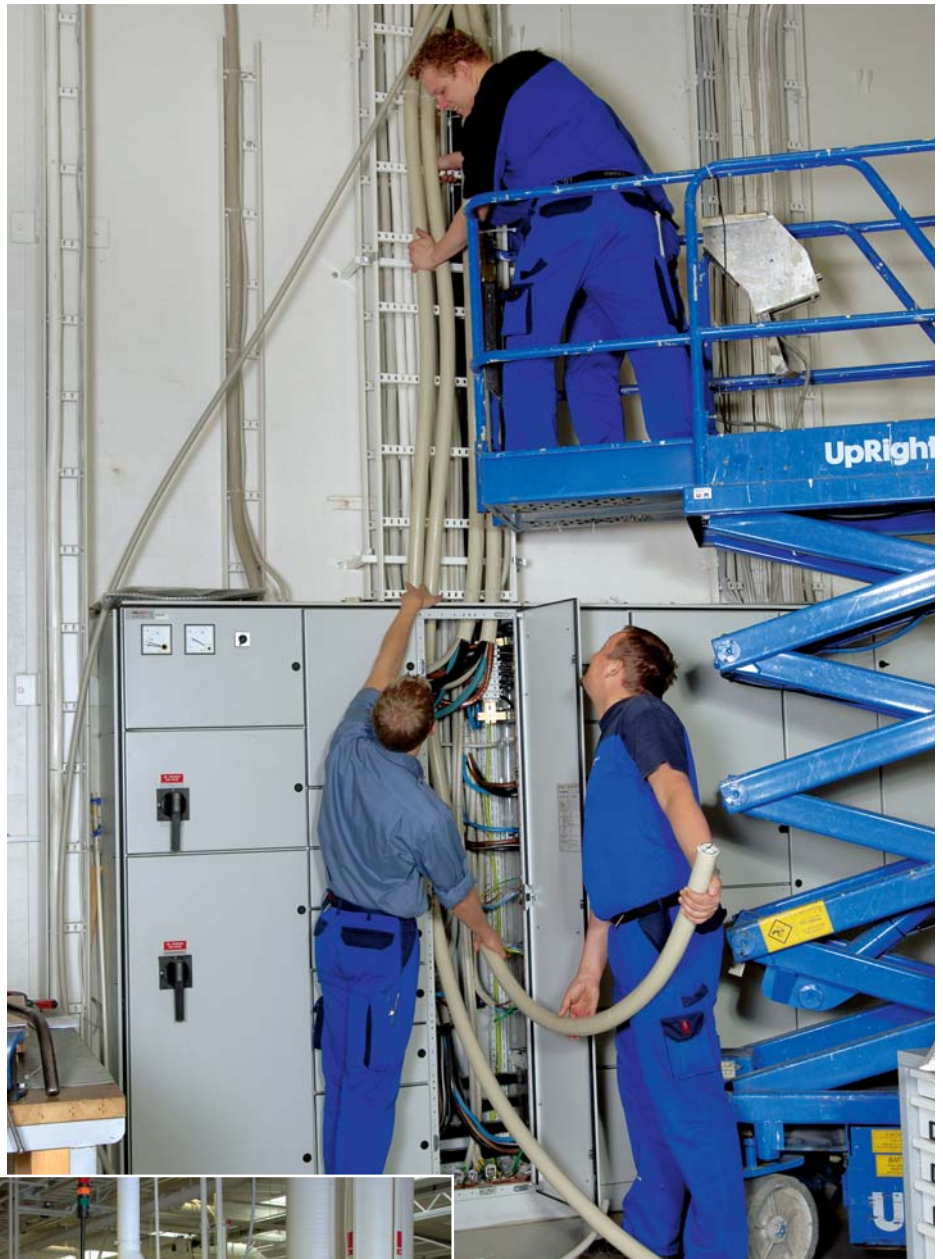
● **No customer is too small, and none too large**

Hammerum EL A/S is a well-reputed firm of electricians with about 35 employees which for more than 30 years has been working for both small and large customers in Herning and the surrounding area. The overall objective of the firm is to ensure customer satisfaction through meeting outstanding work standards – in other words delivering a high level of service with deadlines and agreements being adhered to. Hammerum EL A/S carries out all types of installation and repair work on household appliances, on electrical, telephone and data cabling as well as burglar alarms for private customers, industrial businesses, contracting firms, public institutions and the agricultural sector. No customer or job is too small, and none too large.

The firm also advises customers to ensure the best possible solutions whether jobs involve the renovation of an existing installation or replacing it with a new one.

We view our team as our most important asset, and through taking on trained and qualified employees endeavour to offer customers the best possible service. Therefore, Hammerum EL A/S also tries to cultivate a working environment which promotes job satisfaction because it unquestionably rubs off on customers. The philosophy is that satisfied employees produce satisfied customers.

The firm's core values and strengths are communication, mutual respect, freedom with responsibility for employees, a flat organisation and foresight, while the firm's outer fortes are its reputation and ability to retain customers through loyalty, flexibility and offering a professional service.



The common objective for all Hammerum EL A/S's employees is to have a good relationship with customers, suppliers, subcontractors, consultants – and not least with each other. To realise this objective, the firm's fundamental approach is complete openness and trust in relation to suppliers and subcontractors.

Business partners must be able to rely completely on every employee at Hammerum EL A/S, and regard our employees as competent and professional tradesmen – and, of course, collaborating with Hammerum EL A/S should be worthwhile. Business partners should be able to sense that what is good for Hammerum EL A/S is also good for them.